

Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

**VPAT®**  
**VMware - CapacityIQ 1.0.2**  
**Web-based Interface**

Prepared By:



Rockville Commerce Center  
2410 Granite Ridge Road  
Rockville, VA 23146  
Voice: (804) 749-8646  
Fax: (804) 749-8897  
[www.TecAccess.net](http://www.TecAccess.net)

Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

## VPAT

**Product:** VMware CapacityIQ 1.0.2 Web-based Interface

**Contact for more information:** <http://www.VMware.com>

**Date:** March 31, 2010

<b>Summary of Voluntary Product Accessibility Template</b>		
<b><i>Criteria</i></b>	<b><i>Supporting Features</i></b>	<b><i>Remarks and Explanations</i></b>
Section 1194.21 Software Applications and Operating Systems	Supports with Exceptions	Please refer to the attached 1194.21 VPAT.
Section 1194.22 Web-based Internet Information and Applications	Supports with Exceptions	Please refer to the attached 1194.22 VPAT.
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multimedia Products	Not Applicable	
Section 1194.25 Self-contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	Please reference the attached 1194.21, 1194.22 and 1194.31 sections.
Section 1194.41 Information, Documentation and Support	Supports	Please reference the attached 1194.41 section.

Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

<b>Supporting Features (second column on VPAT)</b>	
<b>Supports</b>	Use this language when you determine the product fully meets the letter and intent of the Criteria.
<b>Supports with Exceptions</b>	Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
<b>Supports through Equivalent Facilitation</b>	Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria.
<b>Supports when combined with Compatible AT</b>	Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible AT. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind).
<b>Does not Support</b>	Use this language when you determine the product does not meet the letter or intent of the Criteria.
<b>Not Applicable</b>	Use this language when you determine the Criteria does not apply to the specific product.
<b>Not Applicable - Fundamental Alteration Exception Applies</b>	Use this language when you determine a Fundamental Alteration of the product would be required to meet the Criteria (see the U.S. Access Board standards for the definition of "fundamental alteration").

Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

<b>1194.21 Software Applications and Operating Systems</b>		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	<b>Supports with Exceptions</b>	The Web-based interface allows keyboard access to all screens, but does not allow keyboard access to some links outside of the tabbed windows.  <b>See Example in Deliverable Document</b>
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	<b>Supports</b>	The Web-based interface does not interrupt or disable assistive technology or assistive technology features.
(c) A well defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	<b>Supports</b>	The Web-based interface (not the web based vSphere interface) provides keyboard access to all screens and the keyboard focus does not lock on the screen.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	<b>Supports</b>	Many controls have sufficient information for identifying them including name, role, state and value information provided through Microsoft Active Accessibility (MSAA). However, there are some that do not.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	<b>Supports</b>	Image meaning is consistent.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location and text attributes.	<b>Supports</b>	Text is available through the operating system and Assistive Technology can read it.

Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

(g) Applications shall not override user selected contrast, color selections and other individual display attributes.	<b>Supports with Exceptions</b>	The Web based interface does honor Windows high contrast but not large font settings.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	<b>Not Applicable</b>	Animation is not used.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response or distinguishing a visual element.	<b>Supports with Exceptions</b>	The page tabs are displayed in a dark grey and the currently selected tab is white without any text equivalent.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	<b>Not Applicable</b>	The Web based interface does not permit a user to adjust color or contrast settings.
(k) Software shall not use flashing or blinking text, objects or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	<b>Supports</b>	Blinking and flashing does not occur in the prohibited range.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	<b>Supports with Exceptions</b>	Many have sufficient information for identifying them including name, role, state and value information provided through Microsoft Active Accessibility (MSAA).

Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

<b>1194.22 Web-based Internet Information and Applications</b>		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	<b>Supports with Exceptions</b>	At least one image that appears to be a spacer image does not have an alt tags or text equivalent.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	<b>Not Applicable</b>	No multimedia is present.
(c) Web pages shall be designed so that all information conveyed with color is also available without color; for example, from context or markup.	<b>Supports</b>	Color is not used as a sole means of conveying information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	<b>Supports</b>	The Web based interface allows the user to access and use the interface when style sheets are disabled.
(e) Redundant text links shall be provided for each active region of a server-side image map.	<b>Not Applicable</b>	Server-side image maps are not used.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	<b>Not Applicable</b>	Client-side image maps are not used.
(g) Row and column headers shall be identified for data tables.	<b>Not Applicable</b>	Data tables are not present in the application.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	<b>Not Applicable</b>	Data tables with two or more logical levels are not present.
(i) Frames shall be titled with text that facilitates frame identification and navigation.	<b>Does Not Support</b>	The Web based interface uses iframes, but they do not have meaningful identification such as title tags.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	<b>Supports</b>	Flickering does not occur in the prohibited range.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	<b>Not Applicable</b>	A text only page is not needed to access information provided in the help files.

Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

## 1194.22 Web-based Internet Information and Applications

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	<b>Supports with Exceptions</b>	When using the Web based client, the interfaces are keyboard accessible or readable with minor exceptions. <b>See 1194.21(a)</b>
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	<b>Not Applicable</b>	No applets or plugins are required.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	<b>Supports with Exceptions</b>	<b>See 1194.21(l)</b> of the standards.
(o) A method shall be provided that permits users to skip repetitive navigation links.	<b>Does Not Support</b>	The Web based interface) does not provide a Skip Navigation link.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	<b>Not Applicable</b>	There are no timed responses required.

Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

### 1194.31 Functional Performance Criteria

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<b>Supports with Exceptions</b>	The Web based interface has some limitations that do not allow full support for screen reader Assistive Technology. Please reference the included 1194.21 and 1194.22 VPATs for specific details.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	<b>Supports with Exceptions</b>	Screen magnifiers do work with the the web based interface. However, it does not honor all Windows color and high contrast settings, and increased text size.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	<b>Supports</b>	Hearing is not required.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<b>Not Applicable</b>	Audio is not present.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	<b>Supports</b>	User speech is not required.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions, and is operable with limited reach and strength shall be provided.	<b>Supports with Exceptions</b>	Some user interface elements are not keyboard accessible. Please refer to 1194.21 and 1194.22 for details.



Client Name: VMware	
Product Name: CapacityIQ 1.0.2 Web-based Interface	Date: 03/31/10

### 1194.41 Information, Documentation and Support - Detail

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	<b>Supports</b>	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities at no additional charge.	<b>Supports</b>	Support is available online and via telephone. Deaf or hard of hearing users can use the national relay service to converse with VMware representatives.