VMware vSphere Client 6.5 VPAT©

December 2016

Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	Not Applicable
Section 1194.22 Web-based Intranet and Internet Information and Applications	**Supports with Exceptions**	Please refer to the 1194.22 section for details.
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
Section 1194.31 Functional Performance Criteria	**Supports with Exceptions**	Please refer to the 1194.31 section for details.
Section 1194.41 Information, Documentation, and Support	**Supports**	Please refer to the 1194.41 section for details.

Support Levels

Support Level	Description
Supports	The product fully meets the letter and intent of the Criteria.
Supports with Exceptions/Minor Exceptions	The product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through Equivalent Facilitation	The accessibility tester identified an alternate way to meet the intent of the Criteria or the product does not fully meet the intent of the Criteria.
Supports when combined with Compatible AT	The product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology (AT). For example, many software programs can provide speech output when combined with a compatible screen reader, commonly used AT for people who are blind.
Does Not Support	The product does not meet the letter or intent of the Criteria.
Not Applicable	The Criteria does not apply to the specific product.
Not Applicable - Fundamental Alteration Exception Applies	A Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration").

§ 1194.22 Web-based Intranet and Internet Information and Applications

Criteria	Support Level	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	**Supports with Exceptions**	A rating of Supports with Exceptions has been given for the following reason: Graphical elements of some controls, such as expand/collapse pane icons, search icon, and some tabs, lack alternative text that provides role and state information for screen readers.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Not Applicable**	Multimedia presentations are not used in VSphere Client 6.5
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Supports with Exceptions**	A rating of Supports with Exceptions has been given for the following reasons: Active state information for tabs, step progress for wizard dialogs and table row selection are indicated using color only. Additionally, graphs use color to convey different data types.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Does Not Support**	A rating of Does Not Support has been given for the following reason: VSphere Client 6.5 does not function correctly without its associated style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	**Not Applicable**	VSphere Client 6.5 does not use server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Not Applicable**	VSphere Client 6.5 does not use client-side image maps.
(g) Row and column headers shall be identified for data tables.	**Does Not Support**	A rating of Does Not Support has been given for the following reason: Column headers are identified using proper table markup; however, they are not contained in the same table as the associated data. Additionally, data

Criteria	Support Level	Remarks and Explanations
		portions of many tables are not constructed using table elements.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	**Does Not Support**	A rating of Does Not Support has been given for the following reason: Column headers are identified using proper table markup; however, they are not contained in the same table as the associated data. Additionally, data portions of many tables are not constructed using table elements.
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Not Applicable**	VSphere Client 6.5 does not use frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Supports**	VSphere Client 6.5 does not cause the screen to flicker.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	**Not Applicable**	A text-only page is not provided for VSphere Client 6.5
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Does Not Support**	A rating of Does Not Support has been given for the following reason: Many scripted custom controls, such as popup menus, tabs in tabbed views, table view row selection, and table of contents tabs, do not provide keyboard support, making these controls inaccessible to screen reader and keyboard-only users. Additionally, focus management and reading order issues with simulated dialogs and menu contents make using VSphere Client 6.5 difficult for screen reader users.
(m) When a web page requires that an applet, plug-in or other	**Not Applicable**	VSphere Client 6.5 does not require the use of a plug-in or applet.

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application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).		
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports with Exceptions**	A rating of Supports with Exceptions has been given for the following reasons: Labels are not provided for some controls, like edit fields and combo boxes. Tree controls such as the inventory tree control are not read correctly by screen readers when users are making a selection from the keyboard. All popup menus lack keyboard support. Additionally, the Home Menu is completely inaccessible to screen readers and is announced as a single blob of text.
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Supports**	Consistent navigation elements provide users with a means to skip to content.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Supports**	VSphere Client 6.5 provides a long time-out period.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

§1194.31 Functional Performance Criteria

Criteria	Support Level	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Does Not Support**	A rating of Does Not Support has been given for the following reason: There is a lack of keyboard support for custom controls such as Tabs in tabbed views, Table of contents tree controls, table row selections, and menus. Tree views such as the inventory trees are not read correctly by screen readers when selections are changed.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports with Exceptions**	A rating of Supports with Exceptions has been given for the following reason: VSphere Client 6.5 supports the use of screen magnification and browser zoom features; however, selection indicators for tabs, table rows and tree views are inaccessible in high contrast mode.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Supports**	VSphere Client 6.5 does not produce audio.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Supports**	VSphere Client 6.5 does not produce audio.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Supports**	VSphere Client 6.5 does not require user speech.

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(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Does Not Support**	A rating of Does Not Support has been given for the following reason: VSphere Client 6.5 generally does not require fine motor control; however, critical controls such as menus, tabs in tabbed views, table row selection and Table of Contents tree views require the use of the mouse to perform all functions.

§ 1194.41 Information, Documentation, and Support

Criteria	Support Level	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge.