

VMWARE VPAT

VMWARE WORKSTATION

14 VPAT™

October 2017

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Vendor

This VPAT has been created by *Beyondsoft*, based on their independent testing of the generally available product version noted.

Section 508 Accessibility Evaluation

This Voluntary Product Accessibility Template (VPAT) documents the accessibility of *Workstation 14* as of *October 2017*.

Product Name: Workstation

Product Version: 14 GA

Date Tested: 10/9/2017

Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

VPAT Summary Table

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with Exceptions	Please refer to the 1194.21 section for details.
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	Not Applicable
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable
Section 1194.31 Functional Performance Criteria	Supports with Exceptions	Please refer to the 1194.31 section for details.
Section 1194.41 Information, Documentation and Support	Supports	Please refer to the 1194.41 section for details.

Support Levels

Support Level	Description
Supports	The product fully meets the letter and intent of the Criteria.
Supports with Exceptions/Minor Exceptions	The product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Supports through Equivalent Facilitation	The accessibility tester identified an alternate way to meet the intent of the Criteria or the product does not fully meet the intent of the Criteria.
Supports when combined with Compatible AT	The product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology (AT). For example, many software programs can provide speech output when combined with a compatible screen reader, commonly used AT for people who are blind.
Does Not Support	The product does not meet the letter or intent of the Criteria.
Not Applicable	The Criteria does not apply to the specific product.
Not Applicable - Fundamental Alteration Exception Applies	A Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration").

Section 1194.21 Software Applications and Operating Systems

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supports with Exceptions</p>	<p>Most features in VMware Workstation 14 supports standard keyboard access well, and provides keyboard shortcuts.</p> <p>However, some controls cannot be accessed from keyboard directly such as the controls on the Library Panel, Toolbar and Guest Unity Panel.</p>
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports with Exceptions</p>	<p>VMware Workstation 14 does not disrupt accessibility features with exceptions.</p> <p>Such the background color of dialogs in installation and uninstallation wizard are not honored with high contrast setting of operating system.</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports with Exceptions</p>	<p>For most features in VMware Workstation 14, the keyboard focus is visible and easy to track, all focus changes are the result of user action.</p> <p>Users can use keyboard to move focus to all interactive elements except the elements on Library Panel, Toolbar and Guest Unity Panel.</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of</p>	<p>Supports with Exceptions</p>	<p>VMware Workstation 14 provides textual names, roles and status for most controls.</p>

<p>the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>		<p>However, there are no meaningful information provided for some important controls. Such as the controls on Guest OS properties, Home properties, the links on About dialog and the links on New Virtual Machine Wizard and Menu bar</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>All images in VMware Workstation 14 bitmap are used in a consistent way.</p>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports</p>	<p>VMware Workstation 14 displays the textual information through operation system functions. content, the text input caret location, and the text attributes are available for keyboard users and screen reader users.</p>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports with Exceptions</p>	<p>Most controls of VMware Workstation 14 will follow the user selected contrast and color settings.</p> <p>But there are some exceptions exist, such as the dialogs of Installation and uninstallation which background color does not honor the user selected contrast setting.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not Applicable</p>	<p>There is no animation in VMware Workstation 14</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports</p>	<p>VMware Workstation 14 does not use color coding as the only means of conveying information.</p>
<p>(j) When a product permits a user to adjust color and contrast</p>	<p>Not Applicable</p>	<p>VMware Workstation 14 does not permit users to adjust color</p>

<p>settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>		<p>and contrast settings.</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>VMware Workstation 14 does not use any flashing or blink text, objects or any other elements.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports with Exceptions</p>	<p>Nearly all electronic forms in VMware Workstation 14 allow users to use Assistive Technology, such as screen reader to access the information, field elements.</p> <p>The exceptions are the search text box and Guest OS Exit Unity button cannot be accessed from keyboard and screen reader cannot access the information on these sections.</p>

Section 1194.31 Functional Performance Criteria – Detail

Criteria	Supporting Features	Remarks and explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>Supports with Exceptions</p>	<p>Most features in VMware Workstation 14 are supported for AT used by people who are blind or visually impaired.</p> <p>However, some features have accessibility issues that impact vision-impaired users. Please refer to §1194.21 paragraphs (a) and (d) for details.</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supports with Exceptions</p>	<p>VMware Workstation 14 supports for low vision, but some features do not support High contrast settings that users selected. Please refer to §1194.21 paragraphs (g) for details.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Supports</p>	<p>VMware Workstation 14 does not require the use of audio.</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for</p>	<p>Not Applicable</p>	<p>There is no audio information provided by VMware Workstation 14.</p>

assistive hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	VMware Workstation 14 does not require User speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	VMware Workstation 14 does not require Fine motor control.

Section 1194.41 Information, Documentation and Support – Detail

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	VMware Workstation 14 provides documentation in other printable or online formats upon request, at no additional charge. Such as PDF, HTML, etc.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	VMware Workstation 14 provides information on accessibility features in the documentation at no additional charge.
(c) Support services for products shall accommodate the communication needs of	Supports	End-users with disabilities can get technical support via various channels with good

end-users with disabilities.

accessibility for VMware Workstation 14, such as Knowledge Base, FAQs.