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VMware vSphere Host Client 1.0 VPAT©

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Since the VPAT must be comprehensive, all Section 508 issues on all pages must be corrected to sustain compliance.

| Criteria | Supporting Features | Remarks and Explanations |
|--|---------------------------------|--|
| Section 1194.21 Software Applications and Operating Systems | Not Applicable | Not Applicable |
| Section 1194.22 Web-based Intranet and Internet Information and Applications | Supports with Exceptions | Please refer to the 1194.22 section for details. |
| Section 1194.23 Telecommunications Products | Not Applicable | Not Applicable |
| Section 1194.24 Video and Multi-media Products | Not Applicable | Not Applicable |
| Section 1194.25 Self-Contained, Closed Products | Not Applicable | Not Applicable |
| Section 1194.26 Desktop and Portable Computers | Not Applicable | Not Applicable |
| Section 1194.31 Functional Performance Criteria | Supports with Exceptions | Please refer to the 1194.31 section for details. |
| Section 1194.41 Information, Documentation, and Support | Supports | Please refer to the 1194.41 section for details. |

Support Levels

| Support Level | Description |
|--|---|
| Supports | The product fully meets the letter and intent of the Criteria. |
| Supports with Exceptions/Minor Exceptions | The product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria. |
| Supports through Equivalent Facilitation | The accessibility tester identified an alternate way to meet the intent of the Criteria or the product does not fully meet the intent of the Criteria. |
| Supports when combined with Compatible AT | The product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology (AT). For example, many software programs can provide speech output when combined with a compatible screen reader, commonly used AT for people who are blind. |
| Does Not Support | The product does not meet the letter or intent of the Criteria. |
| Not Applicable | The Criteria does not apply to the specific product. |
| Not Applicable - Fundamental Alteration Exception Applies | A Fundamental Alteration of the product would be required to meet the Criteria (see the access board's standards for the definition of "fundamental alteration"). |

§ 1194.22 Web-based Intranet and Internet Information and Applications

| Criteria | Support Level | Remarks and Explanations |
|--|---------------------------------|---|
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supports with Exceptions | Graphical elements of some controls such as tree views, tabs, and combo boxes lack alternative text that provides role and state information for screen readers. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Not Applicable | Multimedia presentations are not used in vSphere Host Client 1.0 |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports with Exceptions | Active state information for tabs, step progress for wizard dialogs and table row selection are indicated using color only. Additionally, graphs use color to convey different data types. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Does Not Support | vSphere Host Client 1.0 does not function correctly without its associated style sheets. |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Not Applicable | vSphere Host Client 1.0 does not use server-side image maps. |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Not Applicable | vSphere Host Client 1.0 does not use client-side image maps. |
| (g) Row and column headers shall be identified for data tables. | Does Not Support | Column headers are identified using proper table markup; however, they are not contained in the same table as the associated data. |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. | Does Not Support | Column headers are identified using proper table markup; however, they are not contained in the same table as the associated data. |
| (i) Frames shall be titled with text that facilitates frame identification and navigation | Not Applicable | vSphere Host Client 1.0 does not use frames. |
| (j) Pages shall be designed to avoid causing the screen to flicker | Supports | vSphere Host Client 1.0 does not cause the screen to flicker. |

| Criteria | Support Level | Remarks and Explanations |
|--|---------------------------------|---|
| with a frequency greater than 2 Hz and lower than 55 Hz. | | |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Not Applicable | A text-only page is not provided for vSphere Host Client 1.0 |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology. | Does Not Support | Many scripted custom controls such as menus, combo boxes, and tree views do not provide keyboard support, making these controls inaccessible to screen reader and keyboard-only users. Additionally, focus management and reading order issues with scripted controls make using vSphere Host Client 1.0 difficult for screen reader users. |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l). | Not Applicable | vSphere Host Client 1.0 does not require the use of a plug-in or applet. |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Supports with Exceptions | Labels are provided for edit fields and buttons; however, custom controls such as combo boxes and menus are not keyboard accessible. Additionally, combo boxes are not accessible to screen reader users. |
| (o) A method shall be provided that permits users to skip repetitive navigation links. | Supports | Consistent navigation elements provide users with a means to skip to content. |

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|---|-----------------|--|
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | Supports | vSphere Host Client 1.0 provides a long time-out period. |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

§1194.31 Functional Performance Criteria

| Criteria | Support Level | Remarks and Explanations |
|---|---------------------------------|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Does Not Support | Significant issues exist that may prevent users who are blind or who have visual impairments from using vSphere Host Client 1.0. These issues include the lack of keyboard support for custom controls such as tree views, combo boxes, and menus. Custom Combo Boxes used are completely inaccessible to screen reader users and are used throughout the product in key workflows. |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports with Exceptions | vSphere Host Client 1.0 supports the use of screen magnification and browser zoom features; however, the color contrast between different elements such as active and inactive tabs, zebra striping in tables, and table headers may be insufficient for some users. |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports | vSphere Host Client 1.0 does not produce audio. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supports | vSphere Host Client 1.0 does not produce audio. |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports | vSphere Host Client 1.0 does not require user speech. |

| Criteria | Support Level | Remarks and Explanations |
|---|---------------------------------|---|
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports with Exceptions | vSphere Host Client 1.0 generally does not require fine motor control; however, some controls such as menus, tree views, and combo boxes require the use of the mouse to perform all functions. |

§ 1194.41 Information, Documentation, and Support

| Criteria | Support Level | Remarks and Explanations |
|---|-----------------|---|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge. | Supports | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supports | Upon request, product support documentation shall be made available in other printed or online formats that VMware has available at the time of the request, at no additional charge. |